

## **NIPSCO'S COVID-19 SAFEGUARD PLAN**

As an essential business, NIPSCO's safety protocols to address the risks presented by COVID-19 have been in place since the beginning of the pandemic and have been enhanced as needed throughout. The following measures have been put in place to ensure the health and safety of our employees, customers, contractors and our community at large, while still being able to provide reliable natural gas and electric service to Northern Indiana.

While much of this information has been shared with employees and customers throughout this pandemic event, the state of Indiana has requested that all businesses compile this information for further publication.

### **Health Screening Process**

- ✓ Temperature screenings for employees have been instituted at our high-traffic facilities
- ✓ NIPSCO has also encouraged employees to pay special attention to their own health and report any symptoms to their leader and human resources

### **Enhanced Cleaning Protocols**

- ✓ Daily cleaning of all occupied facilities
- ✓ High touch point/high-use areas cleaned multiple times a day in high-traffic facilities
- ✓ Emergency disinfecting protocols, following Centers for Disease Control and Prevention (CDC) deep cleaning guidelines, to be triggered based on confirmed cases
- ✓ Expanded placement of hand sanitizer dispensers in high traffic areas

### **Social Distancing Actions**

- ✓ Encourage all employees who are working from home to continue working from home.
- ✓ Signage posted in occupied facilities to support CDC requirements of social distancing
- ✓ Re-designing workspaces to adhere to social distancing requirements
- ✓ Entrance and exit design supported by barriers and signage to limit interaction
- ✓ Limited seating in conference rooms and gathering spaces
- ✓ Customer-facing vehicle magnets to be used by field employees to remind customers and community members to keep a 6 feet distance if approaching a NIPSCO work site
- ✓ Continuous communication with employees to reinforce social distancing

### **Personal Protective Equipment**

- ✓ Recommending all employees still reporting to a work location wear a face covering to comply with state and CDC guidelines
- ✓ Established a customer home entry policy to protect employees and customers